SAFETY CULTURE

20-minute culture walk-round

Walk at a busy time. Look first at what managers and the system do, then at the floor. Ask a few people, including a driver and an agency worker. Note what you see; don't judge people on the spot.

Site	Walked by	Date	Time

Look for or ask	What it may tell you	Notes
Management: when did a manager last walk the yard and talk about vehicles, not output?	Visible commitment on the floor	
Are actions from the last walk-round closed, and do people know?	Whether actions are "seen to have been taken"	
Peak time: do the banksman, bay release and walkways still work as written?	The balance of production and safety	
People outside walkways; paths worn across the yard; seat belts; horn use; drivers waiting where they should	Which rules hold when nobody is watching	
Is there a rule everyone quietly works around?	A rule that may not be workable: fix it first	
Ask: "What would you do if a driver ignored the banksman?"	Whether people feel able to challenge	
Ask: "Would you stop a lift or a reverse? Has anyone this month?"	Whether stopping the job is real	
Ask: "When did you last report a near miss, and what happened next?"	Whether the reporting loop works, or there's blame	
What changed after the last near miss?	Organisational learning	

Afterwards

☐ Findings shared with the people I talked to ☐ One or two priorities picked ☐ Next walk booked (in a month)

Priority	Owner	By when